

JOSEPH BAXTER

CYBER SECURITY AND COMPLIANCE PROFESSIONAL

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Proven expertise in cyber security and compliance able to dive deep into process and procedure, correcting issues in novel ways to maximize security while often further enhancing efficiency.

Dedicated problem-solver with extensive technical administration experience in systems, infrastructure, databases, firewalling, and control technologies.

Energetic thought-leader capable of breaking down complex topics and tasks into understandable elements and communicating at the level of detail required to reach the desired audience.

PROFESSIONAL EXPERIENCE

ABB, Power Grids, NERC CIP Lead: Jan. 2014 – Present

Support customers to analyze and solve cyber security and compliance issues facing electrical transmission industry. Design and manage advanced cyber security services with a special emphasis on compliance to the North American Energy Reliability Corporation (NERC) Critical Infrastructure Protection (CIP) Cyber Security Standards. Schedule team members to execute customer cyber security service agreements.

- Market penetration in new services created drove need to hire four additional personnel
- Initiated assurance testing replica project in Sweden with FACTS product team
- Initiated security update management project in Sweden with HVDC product team
- Created first cyber security services business plan for North American After Sales

SERC Reliability Corporation, CIP Compliance Auditor: Jun. 2012 – Dec. 2013

Led audit teams to perform cyber security compliance audits within the SERC region. Additionally worked jointly with other NERC regions to audit upon multi-regional entities. Reviewed all cyber security program, policy, and procedure documentation; examined historical compliance evidence, and executed technical audits of information systems and infrastructure.

Burns & McDonnell Engineering, Sr. Cyber Security Consultant: Dec. 2011 – May 2012

Maintained client relationships and managed CIP compliance projects for electrical entities throughout North America. Performed documentation reviews, gap analyses, vulnerability assessments, and incident response drills. Provided reports and recommendations supporting cyber security and compliance.

Associated Electric Cooperatives Incorporated (AECI): Aug. 2008 – Nov. 2011

Energy Management System (EMS) Team Supervisor: Sep. 2010 – Nov. 2011

Managed a team of five-seven EMS Analysts and interns to implement, develop, maintain and secure core system for AECI. System controlled non-metro areas of Missouri, Southeast Iowa, and Eastern Oklahoma.

Sr. Reliability Compliance Analyst: Aug. 2008 – Aug. 2010

Supervised compliance specialist. Constructed and maintained effective Cyber Security Compliance Program to ensure compliance with applicable NERC, RUS, SOX and HIPAA requirements.

Great Southern Bank, Internal IT Auditor: Dec. 2007 – Jul. 2008

Developed and implemented comprehensive auditing policy and procedure for all information systems. Reported to the President and Board of Directors via Director of Risk Management. Functioned as primary point of contact for FDIC regulators.

Jack Henry and Associates Incorporated, Team Lead / Network Engineer II: Oct. 2003 – Nov. 2007

Administered and maintained daily operations of Proactive Technology Management and Reporting (PTMR) deliverable. Utilized monitoring tools to prevent customer downtime. Developed security-hardening procedures.

HIGHLIGHTS AND ACHIEVEMENTS

Developed patching service earning two million revenue in second year.

Constructed first compliance program to pass SERC audit with zero violations.

Expanded profitable managed service from ten to fifty banks in two years.

Led ABB response to ransomware threat for five major electrical customers

Professional record extending over twenty years in information systems.

KNOWLEDGE AND SKILLS

Information Security Program Creation

Information Security Program Audit

Management of Technical Teams

Technical Auditing and Analysis

Operating Technology Expertise

Networking Security Systems Analysis

Communications and Technical Training

Engaging Presentation Delivery

INDUSTRY CERTIFICATIONS

CISSP – Certified Information System Security Professional from (ISC)²

CISA – Certified Information Systems Auditor from ISACA

CISM – Certified Information Security Manager from ISACA

CGEIT – Certified in the Governance of Enterprise IT from ISACA

MCSE+S – Certified Systems Engineer with Security from Microsoft

MCDBA – Certified Database Administrator from Microsoft